



LIFETIME PRODUCT GUARANTEE PROGRAM

LIFETIME
GUARANTEE

Any Product failure entitles **the HCP** to a **free replacement unit**, for the entire product lifetime (5 years), upon HCP's written request and including a brief event description.

The written request should occur within a reasonable timeframe after the Event and in any case no longer than 90 days following the Event.

Only the HCP (not the end user) can ask and receive the replacement unit, which should be promptly provided by the licensed Distributor in the territory.

All reporting requirements have to be followed per the vigilance requirements when relevant.

Exclusions may be considered solely at OCON's discretion, on a case by case basis through OCON's Local Distributor.

DEFINITION OF TERMS

Product: IUB™ Ballerine® MIDI

Event: Product or HCP performance failure of any type or disabled Product, regardless of responsibility

HCP: legal healthcare professional inserting the Product

End user: woman inserted with the Product

OCON

This policy is effective until further notice. Replacement will only be given in free units - no entitlement for monetary replacement. For further questions or inquiries please contact your local distributor.